



Workshop Management Software

Go with the flow!



If you're running workshops, you'll know that flow is everything. Getting jobs booked in. Technicians ready, with everything to hand for the day ahead. Having parts arrive when they're needed. And getting vehicles through, signed off, and back on the road.

At r2c Online we've been helping workshops flow better for over 20 years, and in that time, we've seen customers click 'complete' on more than 12 million successful job sheets, through our online community of more than 84,000 fleet operators and 2,000 independent repairers.

That's because we help to turn your workshop operation paperless, streamlining your processes and making it more productive too. And with our cloud-based system you can create, store and manage all your data in one place as well.



Connected workshop and fleet management

MODULES

Inspect - Digital Jobsheets

Touch screen inspection and data capture

Resource & Workshop Optimisation

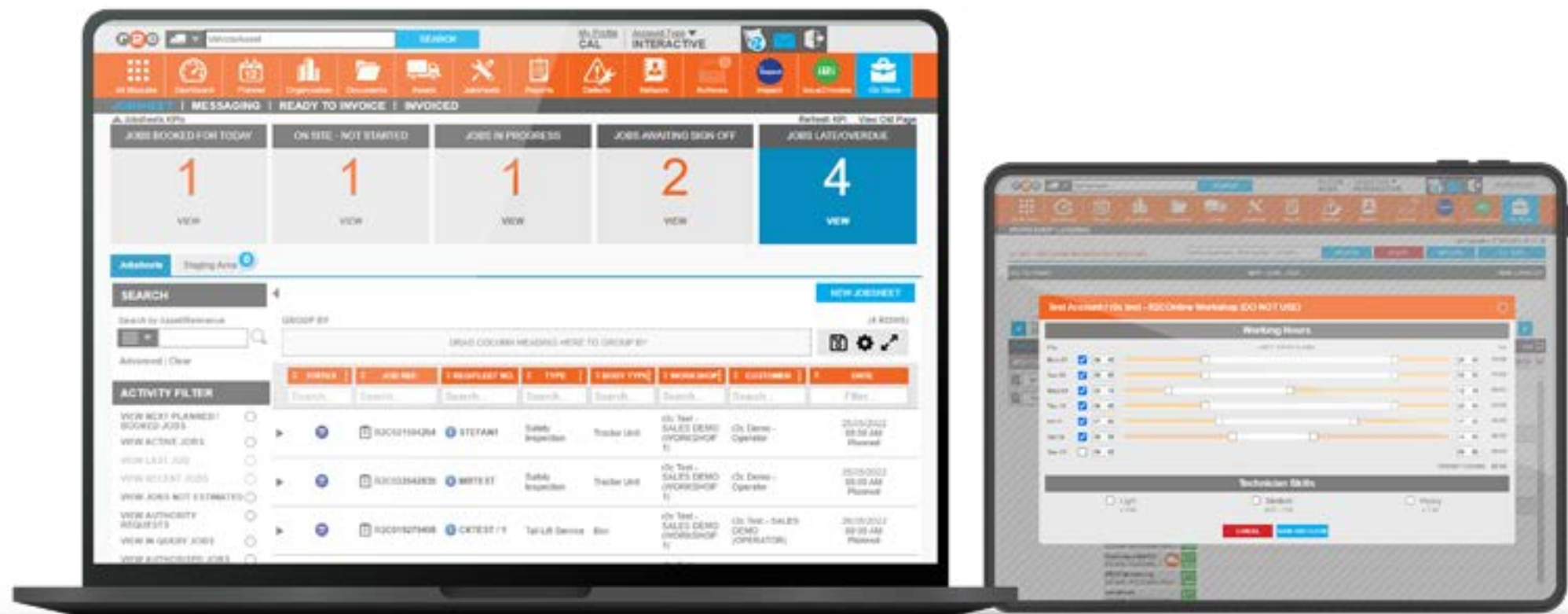
Smooth optimisation and increased productivity

Stock Management

Smart stock control and parts allocation

Authorisation & Invoicing

Fast, accurate maintenance authorisation and invoicing



Connected workshop and fleet management



Gone are the days of lost inspection sheets and customers requesting extra copies. All paperwork is electronically stored as soon as a job has been completed.



Vaughan Rowley
Aftersales Manager
LG Perfect

One team, all pulling in the same direction.

With r2c, hunting for paperwork and chasing technicians for sign-off is a thing of the past, as our cloud-based system lets you create, store and manage all your data in one place.

Doing it this way, we pull your team and your customers together, creating a digital network where everyone can see how the job is progressing, and what needs to be done.

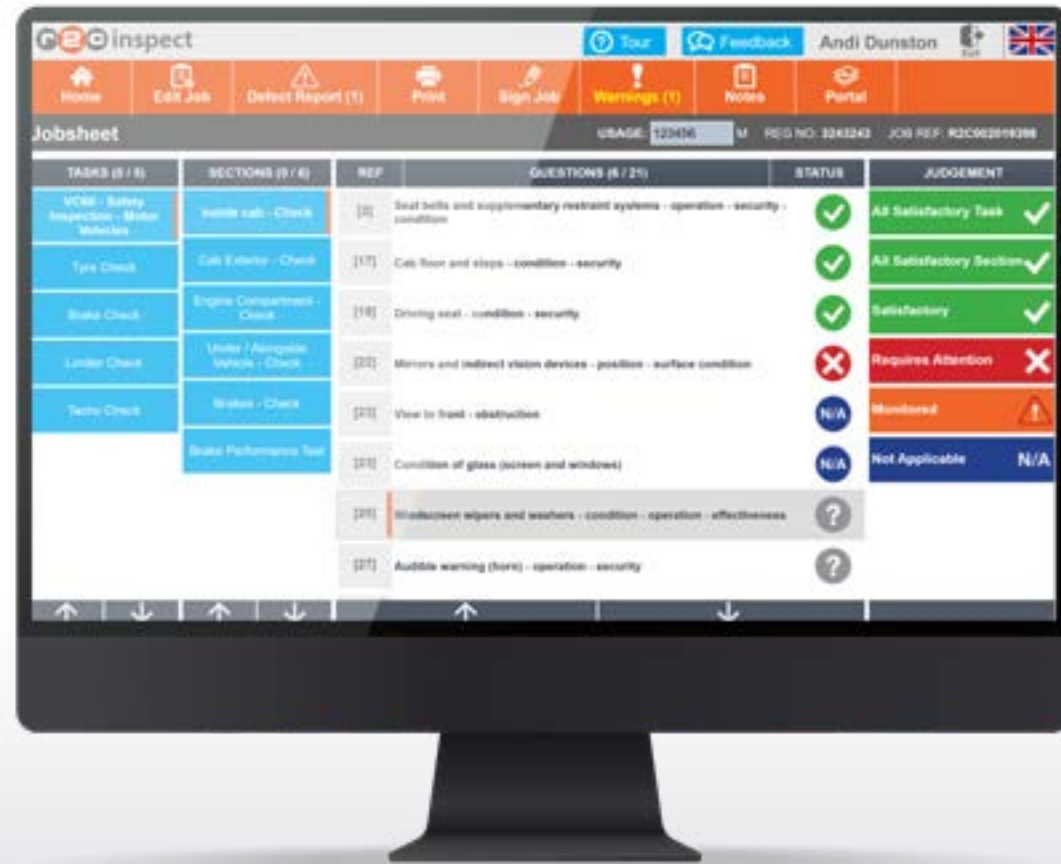
You'll have an instant view of workshop productivity, the status of any job, where parts are, and your customers will always be in the loop too, so errors can't creep in, and vehicles will always turn up on time.

Included

- Digitised booking
- Digital jobsheets
- Work and vehicle scheduling
- Workshop management
- Maintenance planning

Inspect - Digital Jobsheets

Touch screen inspection and data capture



A few clicks are all it takes.

Maintenance management in just a few clicks. You can instantly call up all documents, records and transactions for every job, vehicle, workshop or technician, so there's a full audit trail of everything, at your fingertips.

And for technicians, they can access every detail of work, letting them get on with the job rather than spend time working out what needs to be done.

With the Time Recording add-on, you can monitor labour utilisation, reduce inefficiencies, and gain a true picture of workshop productivity.

Dashboards keep you up to date with every part of your workshop. From flagging up events that need looking at, to presenting costs, planning, timing and scheduling, a few clicks will bring your whole operation to your tablet, laptop or desktop.



Removing paper admin saved us 10% of our overall time in the workshop – which is over 50 hours a week. Technicians are a valuable resource and their time is paramount – r2c is the best system I've used.

Dan Pledger
Service Manager
Hendy



Inspect & complete

- Document management
- Real-time notifications
- Digital workflows
- Compliance tracker
- Instant job status updates
- Time recording



Resource & Workshop Optimisation

Smooth optimisation and increased productivity



Make Work Flow.

With every job and every bay booked online, you can process requests, shift jobs around and schedule planned, and unplanned work. We'll even send automatic reminders to everyone involved.

That way, work flows. Vehicles turn up on time. Parts arrive when they're needed. The right technicians are in the right place at the right time, and you can manage capacity across your business.

Real time reporting means real time management. Smart T-cards mean your team are able to manage their workload and update you and your customers with live status reports.

Work smart

- Capacity dashboard
- Drag & drop T-card management
- Work prioritisation



All together r2c has helped take us to a higher level, making us much more appealing for larger customers, for whom we now have the technology that enables us to produce the results they expect. We are fully equipped for the 'big boys' now.



Jill Flockhart
Managing Director
Phoenix Van, Truck & Trailer Limited

Stock Management

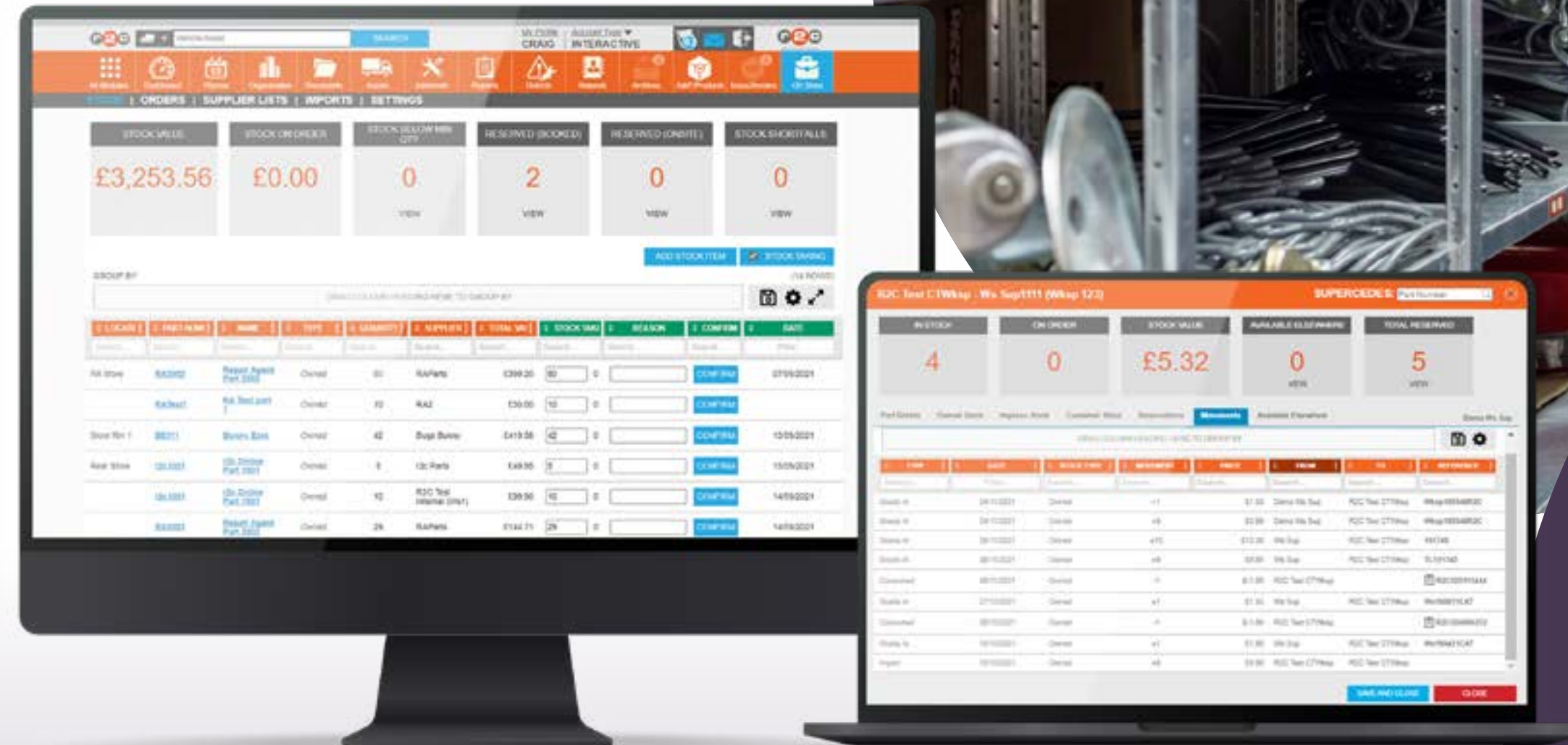
Smart stock control and parts allocation

Take stock and streamline supply.

Having the right parts at the right time is everything. It's literally the nuts and bolts of your operation. Our dashboards show you instant stock levels, with automatic alerts when you get low.

With our new improved smart stock control and integration, the r2c Online ecosystem turns stock management into an art form, with parts ordered online and appearing when they need to, which in turn keeps jobs moving. Suppliers can be added easily and their stock levels, prices and delivery times compared.

You can allocate resource to where it's most needed and review order history to spot trends and help budgeting. The result is better cashflow, stock levels that suit you, and no costly time wasted waiting for parts to finish jobs off.



Stock takes

- Parts dashboard
- Stock control
- Price management
- Purchase history

Authorisation & Invoicing

Fast, accurate maintenance authorisation and invoicing



Finance exports available.

Our finance exports allow you to get the required invoicing data into your finance package, saving you time and making invoicing a simple process.

Automate pricing, authorising and invoicing.

Our Authorisation & Invoicing tool automates the process for pricing, authorising and invoicing service, maintenance and repair (SMR) work between fleet operators and repairers.

It eradicates the unwieldy game of 'table tennis' - the never-ending back and forth of emails and calls between fleets and repairers. Instead, you can automate large swathes of authorisation requests in just a few clicks.

Quickly generate automatic, pre-reconciled invoices for a dramatic improvement in accounts efficiency. Now, with real-time updates, invoice errors are a thing of the past.

Once a defect is logged in the workshop, a quotation can instantly be created, based on agreed menu pricing. The customer is then able to authorise or query in real-time. It's a win-win.

Sophisticated Electronic Agreement

- Maintenance invoicing
- Automate authorising
- Digital invoicing
- Finance package exports
- Rules based authorisation
- Menu pricing
- Quotations

APIs & Integrations

Document Integrations

Automatically import and map documents to the correct job and asset .

Document Integrations is an automation feature that brings third-party inspection reports straight into r2c.

It captures documents from an inbox, maps them to the correct job and asset, and stores them securely, all without the need for manual uploads.

It's seamless, accurate, and built to scale with your fleet.

- ⚙️ No more manual uploads
- ⚙️ Mapped to the right job
- ⚙️ Less admin, more productivity
- ⚙️ Audit-ready reporting

Jobsheet API

Connect Suppliers, Streamline Jobs & Eliminate Manual Entry.

Keeping workshop job sheets up to date with the latest parts, labour, and consumables can be time-consuming and prone to error. The r2c Jobsheet API enables seamless, real-time integration between r2c and third-party systems such as parts suppliers and stock platforms, so you can automate job data updates, speed up approvals, and reduce admin.

- ⚙️ Realtime parts & labour updates
- ⚙️ Multi Supplier collaboration
- ⚙️ Automated workflow syncing
- ⚙️ Connect with trusted partners including Vapta, HGV Direct and more

Job Status API

Designed for managing Scania-linked job sheets, this SOAP-based integration lets users update job statuses such as Planned, Booked or Onsite, directly from r2c.

Asset API

The Asset Creation API allows users to create and update assets directly within r2c. It supports extended data fields like axle configurations, maintenance products, and custom fields, making it ideal for more complex fleet setups.

Lease Company API

Built specifically for lease companies and R&M users, this API simplifies asset management by enabling automated asset creation, maintenance tracking, and lease-specific data fields.

Custom API Access

Need something more specific? r2c offers custom API development to meet unique business needs. Whether integrating with telematics, ERP platforms or legacy systems, our development team can work with you to create tailored solutions that streamline your workflows and connect your wider tech stack.



The complete r2c product suite



The tools to help you

r2c	E-Bookings Digital Jobsheets Job Status Report	Asset Management Compliance Breaches Maintenance Planner	Workshop Reports Defect Management Recall Management
Inspect - Digital Jobsheets	Digital Job Management Eliminate paperwork Real-Time Data Capture	Monitor performance Digital Job Sheets 100% DVSA Compliant	Cloud-Based Digital System Instant Job Updates Compliance Alerting System
Resource & Workshop Optimisation	Workshop Optimisation Dynamic Task Assignment Activity Reports	Review Your Capacity Levels Drag and Drop Calendar Smart Digital T-Cards	Automatically Tailored Skillsets Improve Workshop Loading Live Status Reports
Stock Management	Smart Workshop Efficiency Optimise Fleet Usage Speed Up Supply of Parts	Centralised Stock Management Greater Control Of Your Stock Add New Suppliers	Live Comparisons of Supplier Stock Assess Current Stock Levels Allocate Jobs Based On Parts
Authorisation & Invoicing	Maintenance invoicing Finance integration Quotations	Automate authorising Rules based authorisation Maintain fleet costs	Digital invoicing Menu pricing Improve accounts efficiency



Join the best practice
platform today by
calling, emailing or
visiting us online.

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